A few things, among many, which one Bureau of Municipal Research the New York Bureau—has done for one city:

- I—It has helped reorganize the Department of Finance;
- 2—Through budget exhibits, publicity and giving help to city departments, it has been the largest factor in procuring a scientific budget;
  - 3—Through the reorganization of water collection methods it has saved
    \$2,000,000 per annum for the City of New York in perpetuity;
  - 4—Through constantly drawing attention to the facts, \$723,000 was recovered from Street Railway Companies for paving done at public expense between the companies' rails;
  - 5-By drawing attention to the facts, \$10,000,000 was released for reduction of taxes in 1912, by the reconciling of the Comptroller's and Department's books;
  - 6—A plot to sell the city \$700,000 worth of dirt was frustrated by the facts as given by a citizen, backed by the Bureau.

The Bureaus in Dayton, Philadelphia, Cincinnati and Milwaukee have, directly or indirectly, obtained comparable results.

### EFFECTIVE CITIZEN CO-OPERATION

WHAT IS EVERYBODY'S BUSINESS SHOULD BE EACH BODY'S BUSINESS

> Issued by the BUREAU OF MUNICIPAL RESEARCH LUMSDEN BUILDING, TORONTO

Bulletin No. 9

April 3, 1914

## A CITIZENS' PROGRAMME FOR TORONTO

# The Bureau of Municipal Research hopes to help the citizens to obtain 100 cents of value for every dollar expended by the city—more service for the same money, or the same service for less money, by

- I—Through co-operation with the city officials, establishing a scientific form of budget, properly itemized and classified, so that the ratepayers may know exactly how money is to be spent and so that department expenditures may be adequately controlled;
- 2—Establishing a modern system of accounting, in co-operation with the Treasury Department, so that the budget may be made effective and so that the books may tell at all times what citizens and administrators need to know;
- 3-Assisting in reorganizing any city department which the Civic Survey has shown, or future study may show, to be in need of reorganizing;
- 4-Making special studies of such subjects as sinking fund, new sources of city revenue, license revenue, etc.

### The Bureau hopes to awaken and keep awake citizen interest in city government by

- I-Maintaining a live, up-to-date bulletin service, on all matters of citizen interest;
- 2-Conducting a Help-Your-City Campaign;
- 3-Insisting on public estimates and budget hearings and the fullest publicity on all public undertakings;
- 4-Conducting a School for Public Service for the training of University students and others in the latest methods of city administration.

### The Bureau hopes to aid in making Toronto a better city to live in by

- I-Standing for improved living conditions as regards safety, comfort, health, education and recreation :
- 2-Co-operating in working out a program of city development, taking in roads, pavements, boulevards, parks, sewers, water supply, street-cleaning;
- 3-Encouraging a unification of all welfare, charitable, benevolent and correctional institutions, as well as corporations, companies, citizens and city officials, into one harmonious whole working toward the same end-Good Government.